



Nationwide®

How to access your retirement plan account

Congratulations! You're all signed up. Now what?

Use this step-by-step guide to set up online access to your new retirement plan account at **nationwide.com/REALtirement**.

Through this online access to your account, you can review your investment selections, manage your allocations and get important news about your plan.

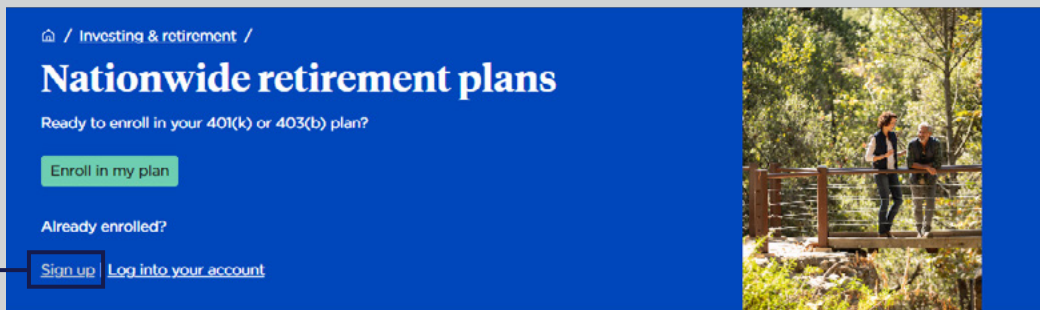
Let's set up your account!



Steps:

1 Go to **nationwide.com/REALtirement**

2 Select **Sign up** under “Already enrolled?” in the header banner.



3 Enter your first name, last name and ZIP code.

A screenshot of the Nationwide "Sign up for online access" form. The form is white with a blue header containing the Nationwide logo and a "Contact Us" button. Below the header, there is a "Find account" section with a progress bar. The main section is titled "Enter your personal information." and includes a sub-section "Your information" with the instruction "Enter your name exactly as it appears on Nationwide documents." The form contains several input fields: "First name", "Middle initial (optional)", "Last name", "Suffix (optional)", and "ZIP code". At the bottom of the form, there are "Cancel", "Back", and "Find account" buttons. A red box highlights the "Find account" button.

4 Click **Find account**.

Sign up for online access

You may receive additional questions designed to protect the security of your online account. These questions will be unique to you and are in no way tied to the retirement plan directly. You may be asked to enter your date of birth, phone number, email address or your account, policy, contract or Social Security number. Enter your answer, then click **Continue**.

Steps:

5 Enter your date of birth.

Nationwide® Contact Us

Sign up for online access

Find account

We'll need a little more information to find you.

Your information

Date of birth

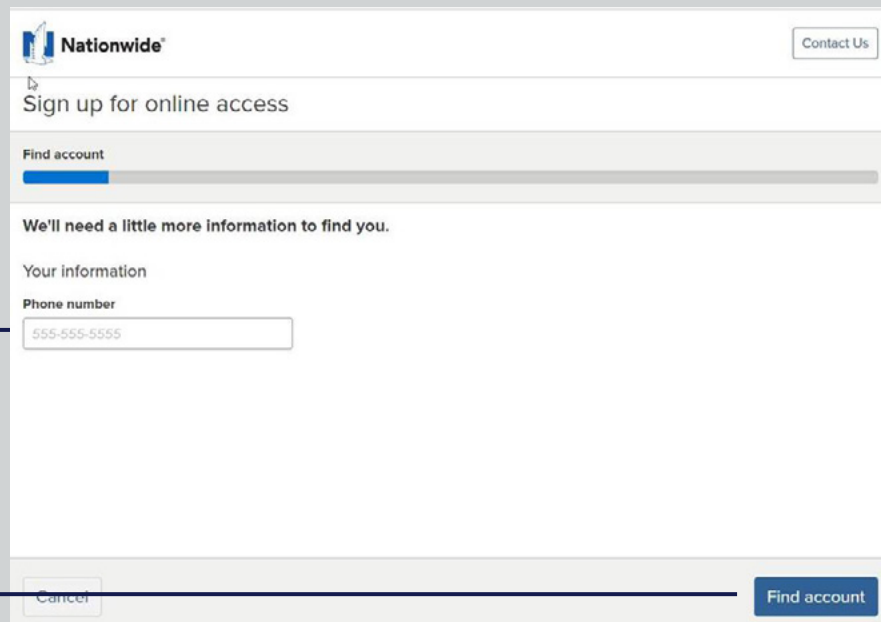
mm/dd/yyyy

Cancel Find account

6 Click **Find account**.

Steps:

5a Enter your phone number.

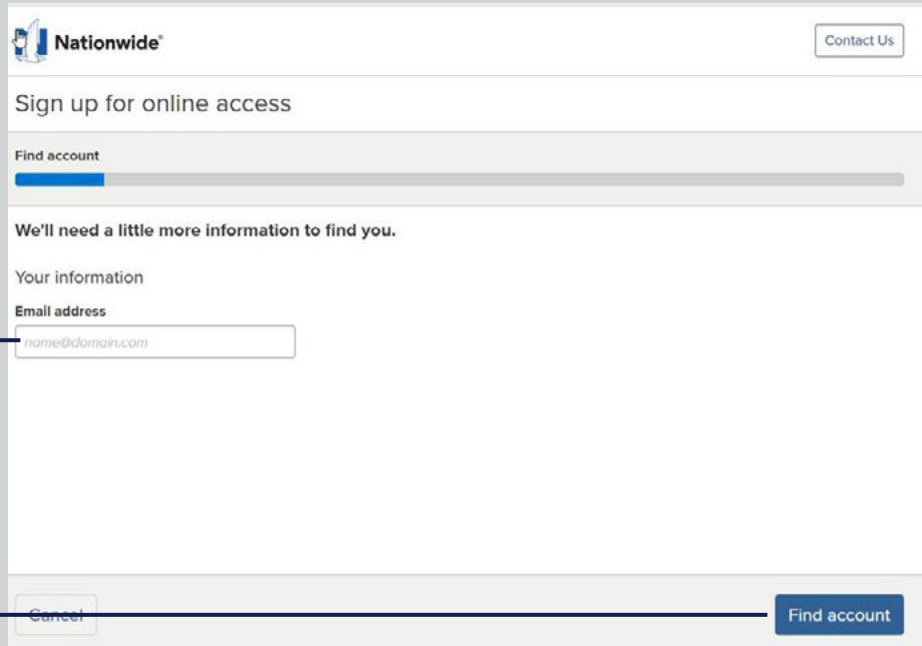


The screenshot shows the Nationwide 'Find account' form. At the top left is the Nationwide logo, and at the top right is a 'Contact Us' button. Below the logo is the text 'Sign up for online access'. A progress bar labeled 'Find account' is partially filled with blue. The main content area says 'We'll need a little more information to find you.' followed by 'Your information' and a 'Phone number' label. A text input field contains the number '555-555-5555'. At the bottom left is a 'Cancel' button, and at the bottom right is a blue 'Find account' button. A blue callout bubble with the text '5a Enter your phone number.' has a line pointing to the phone number input field.

6a Click **Find account**.

Steps:

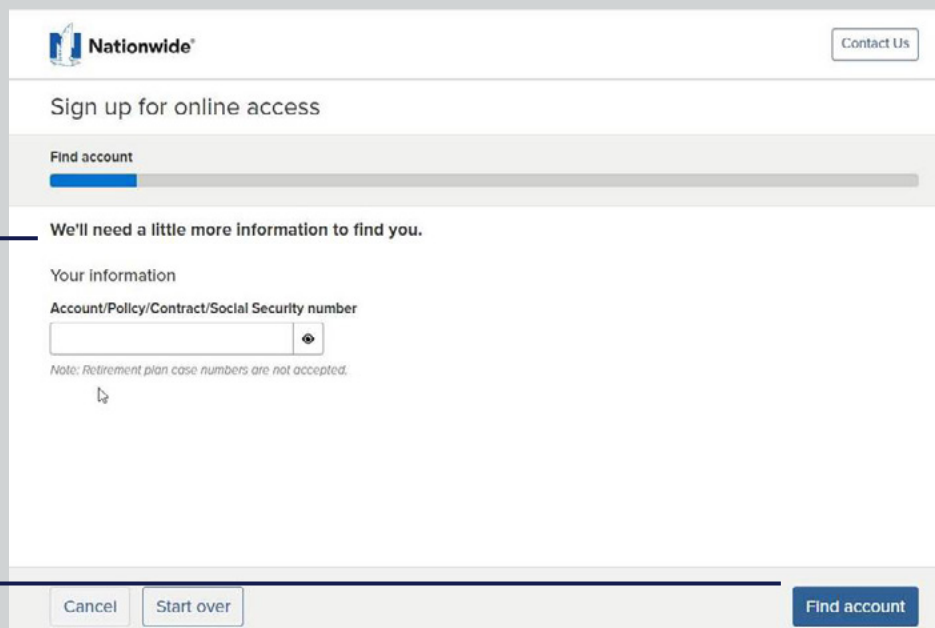
5b Enter your email address.



The screenshot shows the Nationwide 'Find account' form. At the top left is the Nationwide logo and a 'Contact Us' button. Below the logo is the heading 'Sign up for online access'. A progress bar labeled 'Find account' is partially filled. The text 'We'll need a little more information to find you.' is displayed. Under 'Your information', the 'Email address' field contains the placeholder text 'name@domain.com'. At the bottom, there are 'Cancel' and 'Find account' buttons.

6b Click **Find account**.

5c Enter your account, policy, contract or Social Security number.



The screenshot shows the Nationwide 'Find account' form. At the top left is the Nationwide logo and a 'Contact Us' button. Below the logo is the heading 'Sign up for online access'. A progress bar labeled 'Find account' is partially filled. The text 'We'll need a little more information to find you.' is displayed. Under 'Your information', the 'Account/Policy/Contract/Social Security number' field is empty. Below this field is a note: 'Note: Retirement plan case numbers are not accepted.' At the bottom, there are 'Cancel', 'Start over', and 'Find account' buttons.

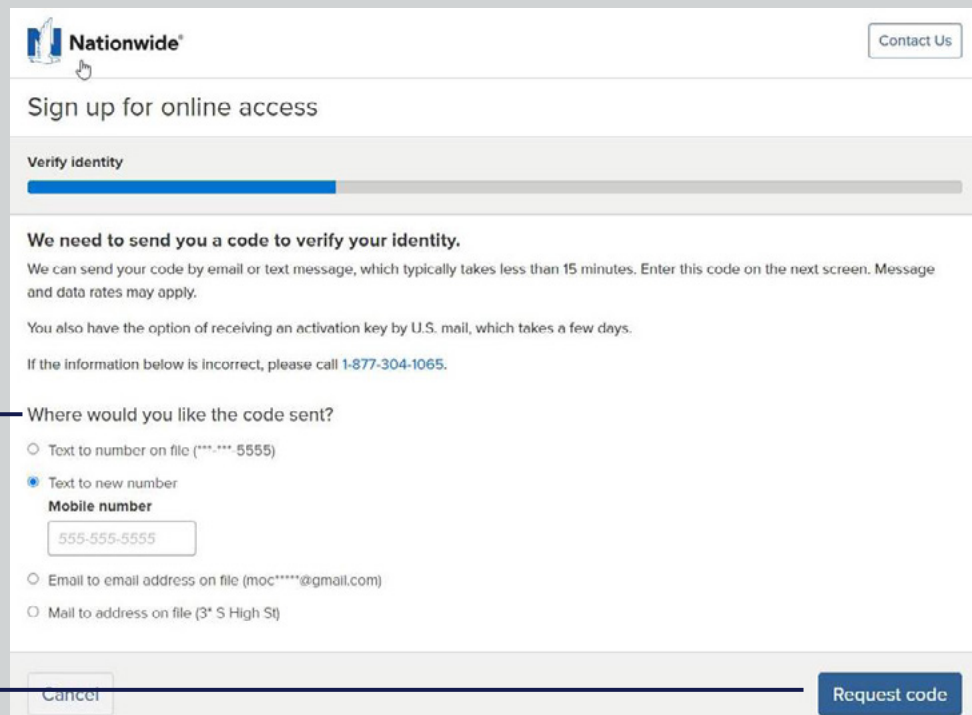
6c Click **Find account**.

Verify your identity

Next, we need to verify your identity. Please complete the verification process.

Steps:

7 Select where you would like the code to be sent.



The screenshot shows the Nationwide online access sign-up verification screen. At the top left is the Nationwide logo, and at the top right is a "Contact Us" button. Below the logo is the text "Sign up for online access". A progress bar labeled "Verify identity" is partially filled. The main content area contains the following text: "We need to send you a code to verify your identity. We can send your code by email or text message, which typically takes less than 15 minutes. Enter this code on the next screen. Message and data rates may apply. You also have the option of receiving an activation key by U.S. mail, which takes a few days. If the information below is incorrect, please call 1-877-304-1065." Below this text is the question "Where would you like the code sent?" followed by four radio button options: "Text to number on file (***)-***-5555)", "Text to new number" (which is selected), "Email to email address on file (moc****@gmail.com)", and "Mail to address on file (3* S High St)". Under the "Text to new number" option, there is a "Mobile number" label and a text input field containing "555-555-5555". At the bottom left is a "Cancel" button, and at the bottom right is a "Request code" button.

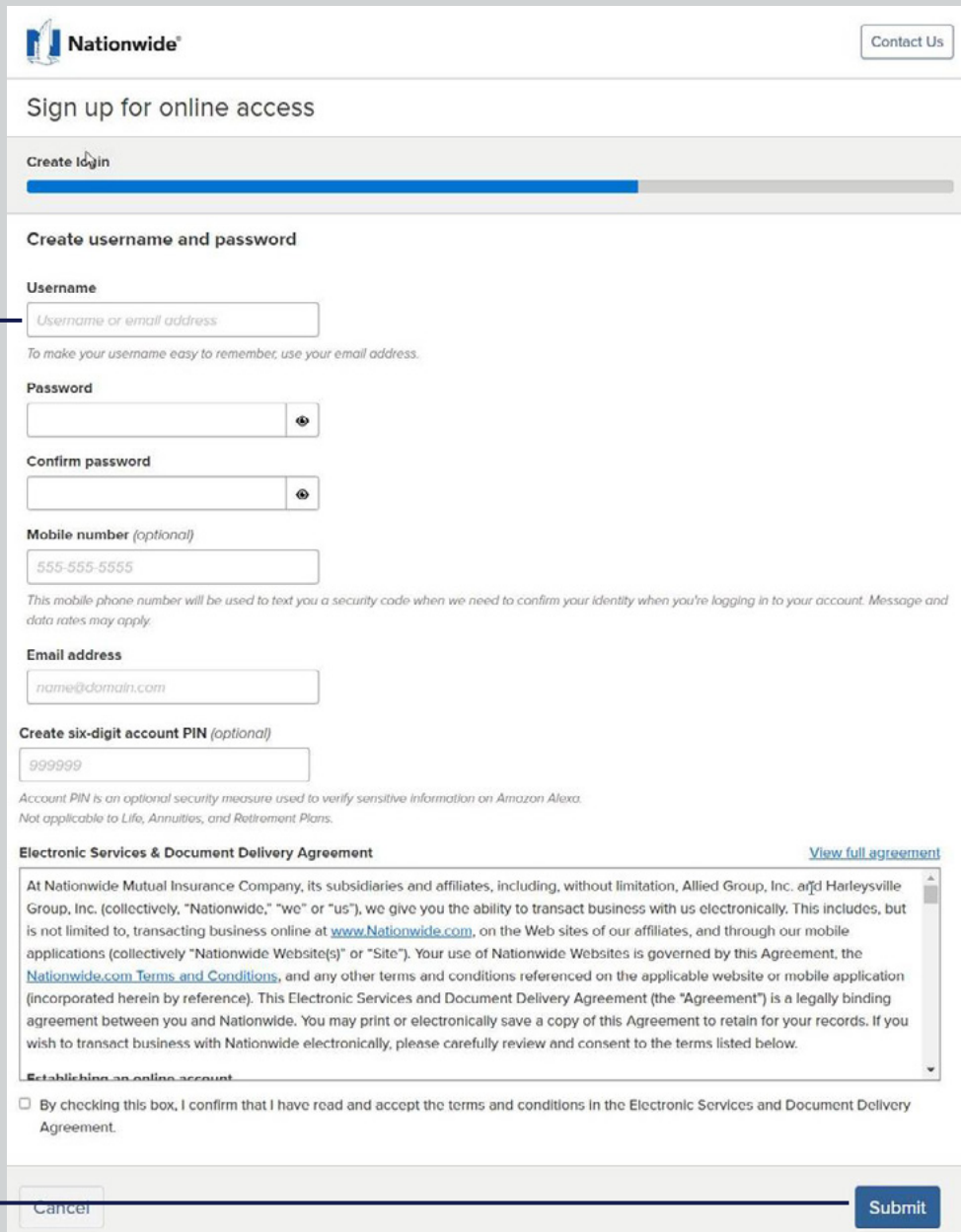
8 Click **Request code**.

Create a username and password

The next screen allows you to create your username and password. Once you've created your username, confirmed your password and acknowledged the user agreement, click **Submit** to view your account.

Steps:

9 Enter your username and password.



The screenshot shows the Nationwide online account creation interface. At the top left is the Nationwide logo, and at the top right is a "Contact Us" button. The main heading is "Sign up for online access". Below this is a "Create idgin" section with a progress bar. The "Create username and password" section contains several input fields: "Username" (placeholder: "Username or email address", note: "To make your username easy to remember, use your email address."), "Password" (with a visibility toggle), "Confirm password" (with a visibility toggle), "Mobile number (optional)" (placeholder: "555-555-5555", note: "This mobile phone number will be used to text you a security code when we need to confirm your identity when you're logging in to your account. Message and data rates may apply."), "Email address" (placeholder: "name@domain.com"), and "Create six-digit account PIN (optional)" (placeholder: "999999", note: "Account PIN is an optional security measure used to verify sensitive information on Amazon Alexa. Not applicable to Life, Annuities, and Retirement Plans."). Below the PIN field is the "Electronic Services & Document Delivery Agreement" section, which includes a "View full agreement" link and a scrollable text area containing the agreement terms. At the bottom of the form are "Cancel" and "Submit" buttons.

10 Click **Submit**.

Steps:

11 Your online account has been set up.

The screenshot shows the Nationwide website's 'SIGN UP FOR ONLINE ACCESS' page. At the top left is the Nationwide logo, and at the top right is a 'Contact Us' button. Below the header, the page title 'SIGN UP FOR ONLINE ACCESS' is displayed. A progress bar indicates 'Step 2 of 3: Confirmation' is complete. A green checkmark icon and a message box state: 'Success! Thank you for setting up online access, Jason.' Below this is a grey box with the heading 'Registration Complete'. The text reads: 'You now have 24/7 access to your account online. Username: MyUsername'. A link to 'Set preferences' is provided. The 'Member Services' section lists four categories: 'Bills & Payments', 'Account Management', 'Your Profile', and 'Documents', each with a brief description of services. At the bottom right, a 'Next: Set Your Preferences' link and a 'Continue' button are visible.

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SIGN UP FOR ONLINE ACCESS

Step 2 of 3: Confirmation

✓ Success! Thank you for setting up online access, Jason.

Registration Complete

You now have 24/7 access to your account online.
Username: MyUsername

Let us know how you would like to receive your billing statements, policy documents and account updates.

[Set preferences](#)

Member Services

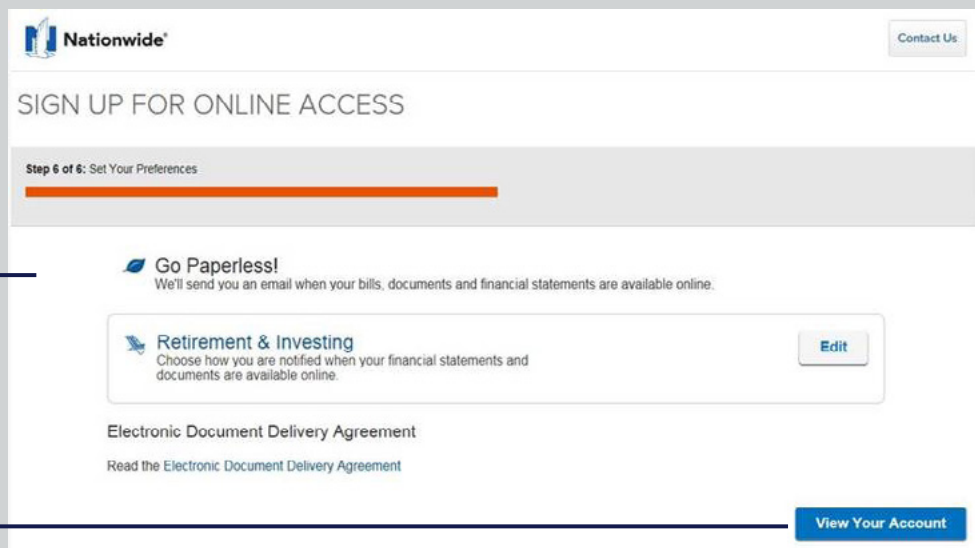
- Bills & Payments**
Make a payment or view statements. Set up your payment method online. Sign up for Automatic Payments (Easy Pay).
View current and past statements.
- Account Management**
Service your account quickly and easily. Update drivers and vehicles. Request changes to your coverages. Update your contact information. Report or check the status of your claim.
- Your Profile**
Update your profile and preferences. Reset your security questions and password. Make sure your contact and applicable paperless preferences are current.
- Documents**
Keep your paperwork organized in one place. Print your proof of insurance card. Review statements, bills and notices. Review, verify or print your policy or other important policy documents.

Next: [Set Your Preferences](#)

[Continue](#)

Steps:

12 Set your preferences.



The screenshot shows the Nationwide website's online account setup process. At the top left is the Nationwide logo, and at the top right is a "Contact Us" button. The main heading is "SIGN UP FOR ONLINE ACCESS". Below this is a progress bar indicating "Step 6 of 6: Set Your Preferences". The main content area features a "Go Paperless!" section with a sub-heading "We'll send you an email when your bills, documents and financial statements are available online." Below this is a "Retirement & Investing" section with a sub-heading "Choose how you are notified when your financial statements and documents are available online." and an "Edit" button. At the bottom of the main content area, there is a link for "Electronic Document Delivery Agreement" and a sub-link "Read the Electronic Document Delivery Agreement". A blue "View Your Account" button is located at the bottom right of the page.

13 Click **View Your Account.**

Congratulations!

You now have online access.

Now that you have online access to your account, many possibilities are open to you.

You can use this site to:

- Check your balance and personal rate of return
- Reallocate your balance
- Get a summary of your retirement plan account balance

And much more!





**Have problems navigating the site?
Call us at 1-800-772-2182.**



• Not a deposit • Not FDIC or NCUSIF insured • Not guaranteed by the institution • Not insured by any federal government agency • May lose value

The Nationwide Group Retirement Series includes unregistered group fixed and variable annuities and trust programs. The unregistered group fixed and variable annuities are issued by Nationwide Life Insurance Company, Columbus, Ohio. Trust programs and trust services are offered by Nationwide Trust Company, FSB. Nationwide Investment Services Corporation, member FINRA, Columbus, Ohio.

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PNM-1075AO.16 (04/24)